

# CLINICIAN'S LINK

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August 2009 Edition

MICA (P) 221/10/2008



JCI Triennial  
Survey 2009

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Gleneagles Hospital  
11th Annual Seminar

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Quality  
Week 2009

## Editorial

Mount Elizabeth and Gleneagles Hospitals have just completed their Joint Commission re-accreditation survey and awaiting news of the final survey result from JCI Headquarters. It is possible that we may have a focussed survey in the next two months.

A recurrent theme during the survey was the paucity of documentation by doctors. Both closed and open chart reviews repeatedly showed poor documentation of initial as well as continuing assessment of the patient.

Good documentation is not just a JCI standard. The Singapore Medical Council has also set requirements for documentation that are detailed in its Ethical Code and Ethical Guidelines. Para. 4.1.2 on page 7 of these Guidelines reads as follows:

"Medical records kept by doctors shall be clear, accurate, legible and shall be made at the time that a consultation takes place or not long afterwards. Medical records shall be of sufficient detail so that any other doctor reading them would be able to take over the management of a case. All clinical details, investigation results, discussion of treatment options, informed consents and treatment by drugs or procedures should be documented."

From a medico-legal standpoint documentation is vital. Any lawyer will tell you that if it is not written it will generally be taken to have not been done.

We remind all our doctors to make the effort to ensure their documentation is up to scratch. Expect to receive letters from the Hospital CEO if your records do not meet the required standards with regards completeness or legibility.

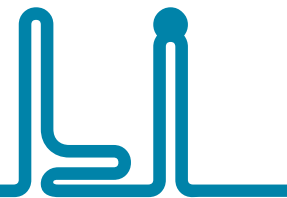
July also saw the newly elected Medical Advisory Board members take up their appointments at Mount Elizabeth and East Shore Hospitals. Details of the new MAB's are in this edition of the Clinician's Link. We would like to urge as many doctors step forward to serve on the various sub-committees of the MAB.

Happy reading



**Dr S Thanasekaran**  
Group Vice President  
Medical Affairs  
Clinical Quality & CMO

# PARKWAYHEALTH JCI Triennial Survey & Gleneagles Hospital 11th Annual Seminar



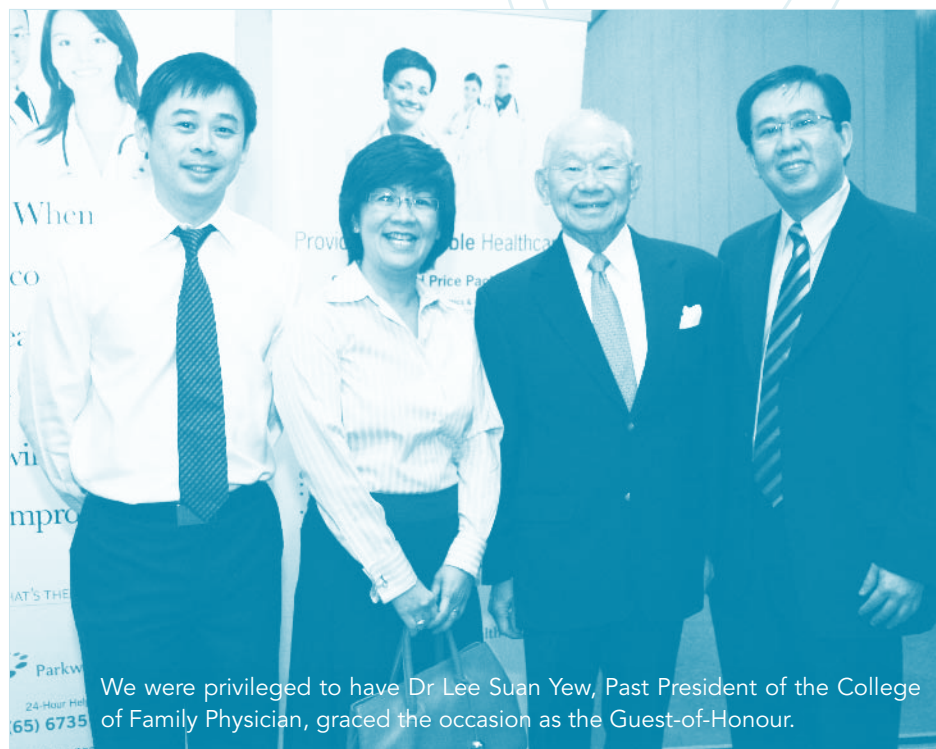
## JCI Triennial Survey

The surveys for Gleneagles and Mount Elizabeth Hospitals were held from 6th to 10th July and 13th to 17th July 2009 respectively.



## Gleneagles Hospital 11th Annual Seminar

The seminar was held on 12th July 2009 at the Orchard Hotel Singapore.



# PARKWAYHEALTH

## Quality Week 2009 & Reflections on Quality



### Quality Week 2009

The Annual Quality Week reaffirms and reflects on our commitment to deliver the finest clinical care to our patients by strengthening the safety culture in our hospitals and clinics. This year the Quality Week will be organized in October 2009. The theme for 2009 will be "A Journey to Excellence"

### Reflections on Quality



The first edition of our clinical performance & quality initiatives report, which was released in July 2008 was received well by the medical fraternity. This success provided the impetus for our team to put together an even more comprehensive publication this year, which will be released in the first week of August 09.

We hope that you will enjoy reading about our continuing "Journey to Excellence" and we look forward to your feedback on how this publication can be further enhanced.

#### EAST SHORE HOSPITAL MEDICAL ADVISORY BOARD - JULY 2009 to JUNE 2010

Dr Imran Nawaz	Chairman
Dr Teh Peng Hooi	Vice Chairman
Dr Denas Chandra	Honorary Secretary
Dr Abdul Aziz	Chairman, Credentials Committee
Dr Chee Tek Siang	Chairman, Continue Medical Education Committee
Dr Mukund Doshi	Chairman, Quality Assurance Committee
Dr Edward Foo	Member
Dr Florence Fong	Member
Dr Sandy Lek	Chairman, OBGYN Committee Chairman, Mortality Review Committee (O&G / Paediatrics)
Dr I Malathi	Chairperson, Paediatrics / NICU Committee
Dr Damian Png	Chairman, Tissue Committee
Dr Ravi Seshadri	Chairman, Therapeutics & Infection Control Committee
Dr Baldev Singh	Chairman, Mortality Review Committee (General Surgery / Internal Medicine)

#### MOUNT ELIZABETH HOSPITAL MEDICAL ADVISORY BOARD - JULY 2009 to JUNE 2011

Dr Prema Raj	Chairman
Dr Philip Koh	Ex-Officio
Dr T Ravintharan	Vice Chairman
Dr James Wong	Honorary Secretary
Dr Erik Ang	Chairman, Credentials Committee Group Representative, Plastic Surgery
Dr Chan Siew Luen	Chairman, Nursing Committee Group Representative, Dentistry
Dr Nelson Chee	Group Representative, Otorhinolaryngology
Dr Cheong Wei Kuen	Group Representative, Gastroenterology
Dr Chew Soo Ping	Chairman, Endoscopy Committee Group Representative, General Surgery
Dr Chew Sook Leung	Chairman, Code Blue & Critical Care Committee Group Representative, Anaesthesiology
Dr Chin Chong Min	Chairman, Operating Theatre Committee
Dr Kenny Ee	Chairman, Paediatrics / Neonatal Committee Group Representative, Paediatric Medicine & Paediatric Surgery
Dr Richard Fan	Chairman, Tissue Committee Group Representative, Ophthalmology
Dr Brian Lee	Group Representative, Orthopaedic Surgery
Dr Andrew Pan	Group Representative, Neurology & Neurosurgery
Dr Pary Sivaraman	Chairman, Quality Assurance Committee Group Representative, Renal Medicine & Urology
Dr See Hui Ti	Chairman, Therapeutics & Infection Control Committee Group Representative, Internal Medicine
Dr C Sivathasan	Group Representative, Cardiology & Cardiothoracic Surgery
Dr Ann Tan	Group Representative, O&G
Dr Melvin Tan	Chairman, Continuing Medical Education Committee
Dr Teoh Tiong Ann	Member
Dr Brian Yeo	Group Representative, Psychiatry

*Dear Clinicians*

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# CME MONTHLY CALENDAR

August  
2009

## East Shore Hospital

Venue : Conference Room, Level 3, East Shore Hospital  
Time : 1:00pm to 2:00pm

DATE	TOPIC	SPEAKER	CHAIRMAN
6	Sudden Cardiac Death: An Overview	Dr Chee Tek Siong Cardiologist	Dr Mukund Doshi General Physician
20	Managing the Dysphagic Patient	Dr Pang Ah San General Surgeon	Dr Melvin Look General Surgeon

## Gleneagles Hospital

Venue : Lecture Theatre, Level 3, Gleneagles Hospital  
Time : 1:00pm to 2:00pm

DATE	TOPIC	SPEAKER	CHAIRMAN
5	Management of Headache and Neuropathic Pain	Dr Charles Siow Neurologist	To be confirmed
12	Varicose veins and spider veins: current management	Dr John Tan General Surgeon	To be confirmed
19	Facial Rejuvenation	Dr Marco Faria-Correa Plastic Surgeon	Dr Hong Soo Wan Plastic Surgeon
26	Journal Reading	Dr I Swaminathan General Surgeon	Dr Edward Pang Anaesthesiologist

## Mount Elizabeth Hospital

Venue : Seminar Room, Level 2, Mount Elizabeth Medical Centre  
Time : 1:00pm to 2:00pm

DATE	TOPIC	SPEAKER	CHAIRMAN
14	Stem Cells in Breast Cancer – An Update	Dr Susan Lim General Surgeon	Dr Kong Hwai Loong Medical Oncologist
21	Evaluation of cardiac chest pain	Dr Lim Ing Hann Cardiologist	To be confirmed
28	Bronchoscopic lasers and stent	Dr Philip Eng Respiratory Physician	Dr Chan Tiong Beng Respiratory Physician

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For details of CME Monthly Programme, please visit: [www.parkwayhealth.com/medical-professional/cme-programmes](http://www.parkwayhealth.com/medical-professional/cme-programmes)